

Complaint Notice

If you have a problem with the services provided by Southland Federal Credit Union, please contact us at:

By mail:

Southland Federal Credit Union
Attn: Jonathan P. Matthews, CEO
2601 S John Redditt Dr
Lufkin, TX 75904

By email: info@southlandfcu.com

By phone: (936) 639-2311 ext. 222

Or

By mail:

Southland Federal Credit Union
Attn: Supervisory Committee
P.O. Box 155836
Lufkin, TX 75915

If the problem is not resolved within 60 days you may also write to:

National Credit Union Administration
Attn: Consumer Assistance Center
1775 Duke St
Alexandria, VA 22314-3418

Or email them at: consumeraffairs@ncua.gov

Website: www.MyCreditUnion.gov

Phone: (800)-755-1030